



# HAVEN SCHOOLS

---



## HAVEN SCHOOLS

Parents,

It has recently come to our attention that Google has instituted an end of life on certain brands/models of Chromebooks over the next few years. Haven Schools require Chromebooks for all our 6th-12th grade students. The changes Google made to their operating system may possibly affect your student's Chromebook. It may be at or near the end of life. This may affect your student's ability to take required state mandated tests (FSA, EOC). We have provided you with a list below so you are aware of the brand/model and when Google will no longer auto update the operating system.

### **Overview**

Chrome devices (e.g. Chromebook, Chromebox, Chromebase, Chromebit) receive automatic updates that enhance both the device and its software. Device updates provide the latest features and keep the device secure and are applied across the operating system, browser, and hardware. These updates depend on many device specific non-Google hardware and software providers that work with Google to provide the highest level of security and stability support. For this reason, older Chrome devices cannot receive updates indefinitely to enable new OS and browser features.

- Every Chrome device receives regular updates from Google until it reaches its Auto Update Expiration (AUE) date, listed below, subject to support from component manufacturers. When a device reaches AUE, automatic software updates from Google will no longer be provided.
- Chrome devices that have not reached their AUE date will continue to receive OS updates and function with Chrome Education Upgrade and Chrome Enterprise Upgrade. After the AUE date is reached, existing and future policies may not work as intended, and technical support will not be provided.
- Google will publish a model's AUE date on this page after its release, giving buyers time to make purchase decisions. Please check the AUE date when making a purchasing decision.

Please check the following link to make sure your device is not at the end of life. Be very careful when purchasing these devices from amazon or eBay. Many of these devices are refurbished and have already hit the end of life.

[GOOGLE APPROVED CHROME OS DEVICES](#)